

THE WHO DECLARED THE CORONAVIRUS AS AN INTERNATIONAL EMERGENCY OF PUBLIC HEALTH.

WE ARE FOLLOWING THE RECOMMENDATIONS OF THE PORTUGUESE NATIONAL HEALTH AUTHORITIES (DGS) TO PROTECT OUR GUESTS, STAFF AND PARTNERS.

- THE RESORT HAS THE CLEAN & SAFE CERTIFICATE, THAT COMPLIES WITH THE SAFETY MEASURES DEFINED AS SECURE BY THE PORTUGUESE NATIONAL HEALTH AUTHORITY - DGS
- VILA ALBA HAS A CONTINGENCY PLAN, WITH MEASURES PLANNED FOR PREVENTION AND HOW TO ACT IN CASE OF A SUSPICIOUS CASE
- WE REVISED OUR INTERNAL CLEANING PROTOCOL IN ORDER TO FULFIL THE RECOMMENDATIONS GIVEN BY THE PORTUGUESE NATIONAL HEALTH AUTHORITY - DGS
- ALL OUR STAFF WAS TRAINED, ABOUT BASIC PREVENTION RULES, THE CONTINGENCY PLAN AND ABOUT CLEANING AND DISINFECTION OF SURFACES
- AT CHECK-IN, ALL GUESTS WILL RECEIVE INFORMATION ABOUT BASIC PREVENTION RULES AND CHANGES THAT WERE MADE IN OUR DAILY OPERATION
- WE REINFORCED OUR STOCK OF CLEANING PRODUCTS AND ALL OUR STAFF HAVE PROTECTION EQUIPMENT
- THE RESORT HAVE REGULAR AUDITS OF HACCP (HAZARD ANALYSIS CRITICAL CONTROL POINTS) THAT CONTROLS AND PREVENTS THE FOOD AND BEVERAGE HYGIENE AND SECURITY
- WE HAVE HAND DISINFECTION DISPENSERS AT THE ENTRANCE OF ALL PUBLIC AREAS AND CREATED PHYSICAL BARRIERS AT THE RECEPTION
- WE CHANGED OUR SERVICES IN ORDER TO PROMOTE SOCIAL DISTANCE

YOU CAN CONSULT OUR CONTINGENCY PLAN AT ANY TIME

VILA ALBA ECO-RESORT

Your safety is our priority
